

Target 100 Testimonial from Heantun Housing

Heantun Housing is a Registered Social Landlord based organisation in the West Midlands whose primary business is the provision of rented housing at affordable costs to meet the needs of those who require are services.

Our housing stock consists of over 1,000 properties including sheltered housing for older people, modern general needs self-contained flats and sheltered and supported housing for people with particular support needs.

We employ over 300 people to deliver the various services that we provide.

One of the challenges that we constantly face is to ensure the we meet the highest standards of health and safety in connection with our services for our employees, clients, contractors and other people with whom we have contact. This is particularly important in view of the high level of vulnerability of some of our clients.

To assist us in meeting this challenge, and in complying with the associated vast range of legal obligations, we have used the Target 100 Health and Safety management system since 2005.

The use of Target 100 has enabled us to ensure that relevant policies and procedures are in place and are regularly updated in line with legislative changes and all legal Health and Safety requirements.

It has also proved to be an invaluable tool in formulating risk assessments providing simple scoring and suggested control measures. The system monitors the standard of health and safety within our homes, offering a wide range of checklists that are available to use on the system.

We also receive regular monthly updates reminding us of our progress whilst using the system and this serves as a reminder should we need to improve in any areas.

I would therefore fully endorse and recommend the Target 100 system and Business Safety Systems to other organisations within our own field of work.